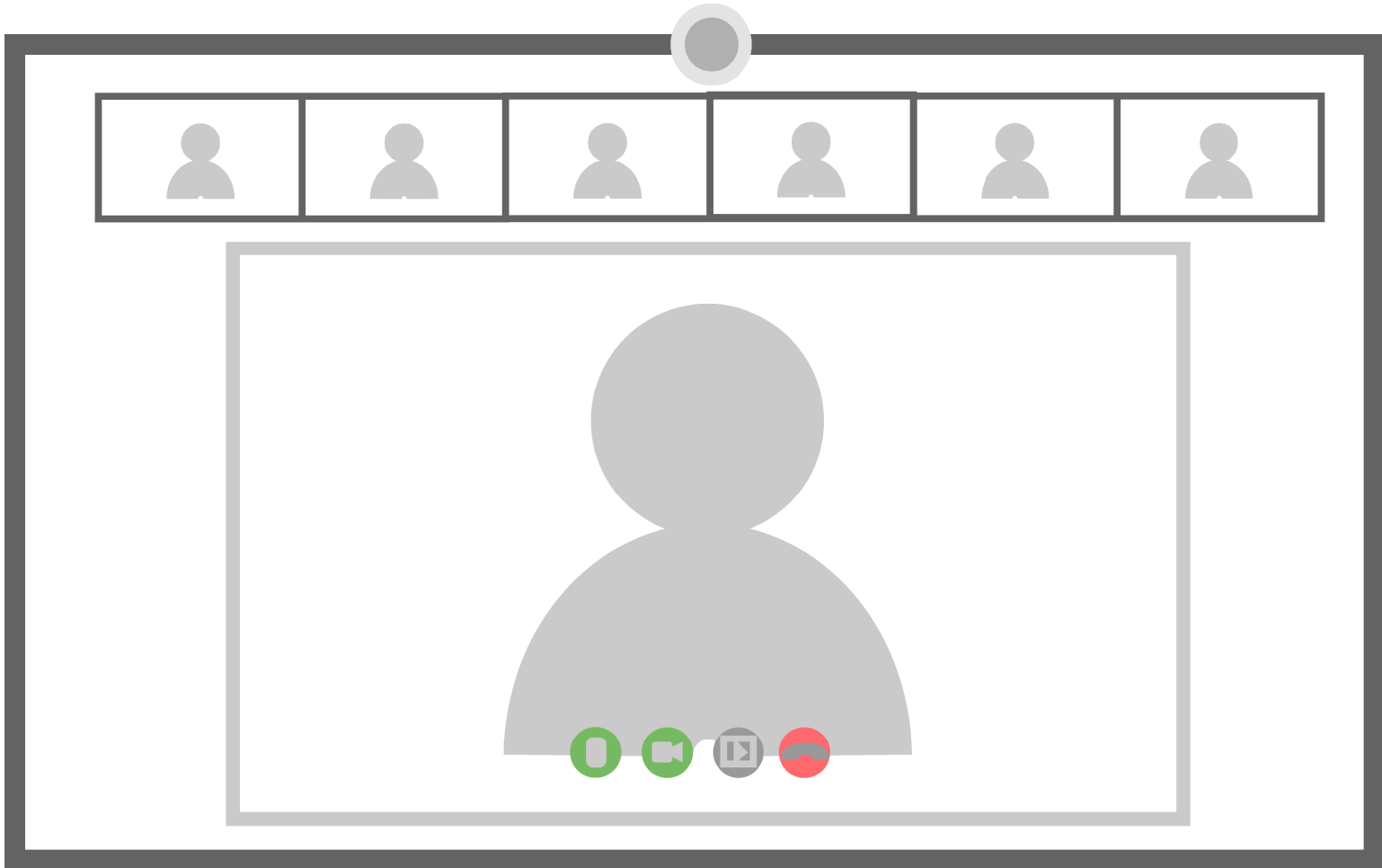


Zum Konflikt zwischen Privacy und Accessibility

**Dr. Irmhild Rogalla und Tilla Reichert, M.Sc., Institut PI
Forum Privatheit - online, 22.11.2020**

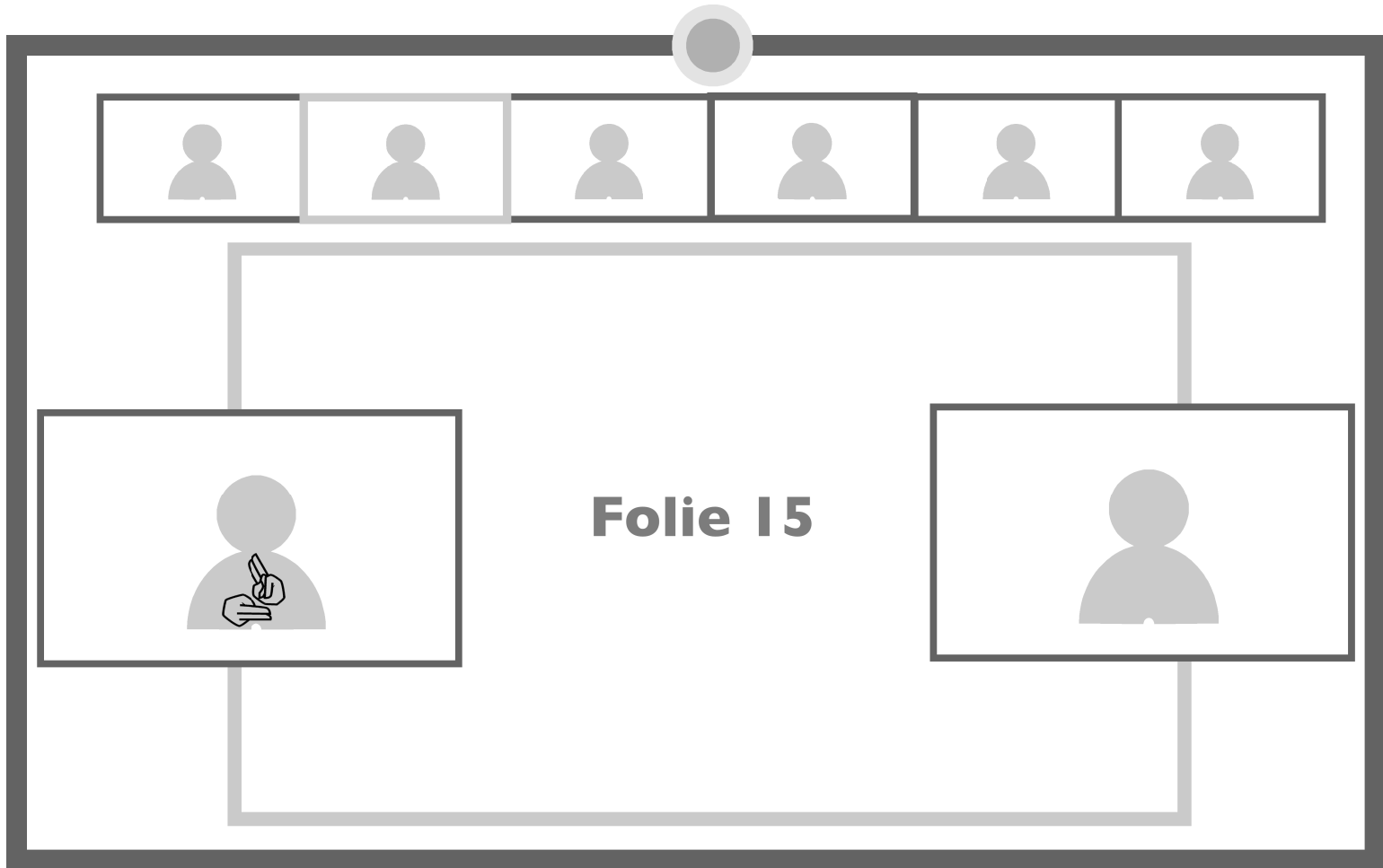
Videokonferenz - wie Sie sie kennen



Das „Rutsch-weg-Phänomen“ ...



Feature - Wunsch



Konflikt 1: Feature vs. Datenschutz/-sicherheit

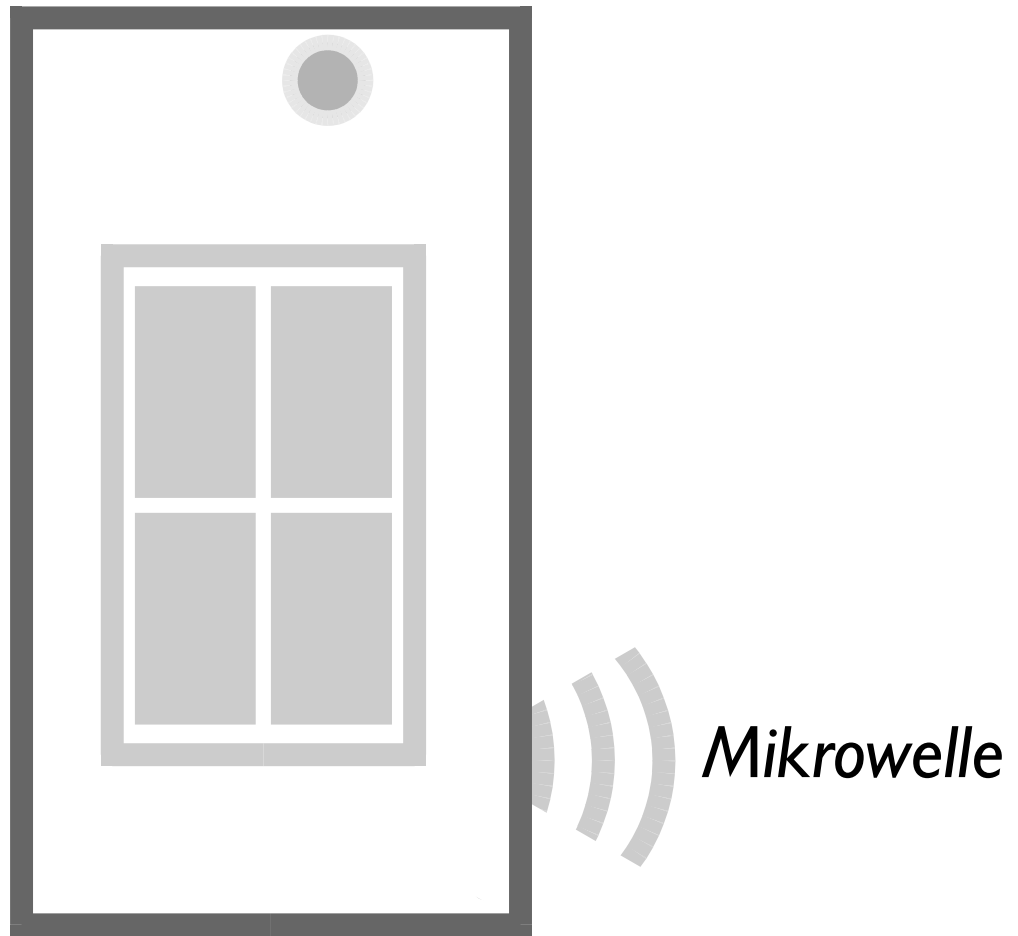
Zoom, GotoMeeting,
BlueJeans ...



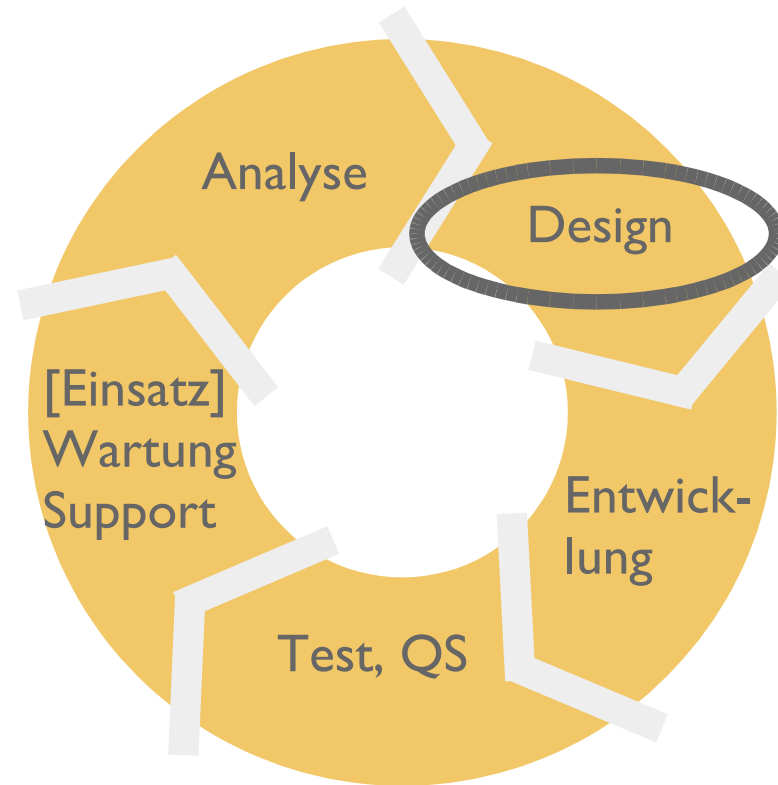
Konflikt 2: Teilnahme vs. Selbstoffenbarung



Konflikt 3: Nutzung vs. sehr sensible Daten



Lösung: Privacy und Accessibility „by design“



► Bewusstsein und Wissen bei Designern und Entwicklern

EN 10234-1:2019

e-CF basic principles

Standardized definition of competence

Demonstrated ability to apply knowledge, skills and attitudes for achieving observable results

Proficiency levels



Work in 4 dimensions

5 e-CF areas

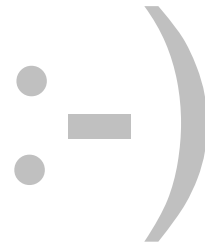
41 competences

5 e-CF levels

knowledge and skills examples

Dimension 1 5 e-CF areas	Dimension 2 41 e-Competences identified	Dimension 3 5 e-Competence proficiency levels			
		e-1	e-2	e-3	e-4
A. PLAN	A.1. Information Systems and Business Strategy Alignment				
	A.2. Service Level Management				
	A.3. Business Plan Development				
	A.4. Product/Service Planning				
	A.5. Architecture Design				
	A.6. Application Design				
	A.7. Technology Trend Monitoring				
	A.8. Sustainability Management				
	A.9. Innovating				
	A.10. User Experience				
B. BUILD	B.1. Application Development				
	B.2. Component Integration				
	B.3. Testing				
	B.4. Solution Deployment				
	B.5. Documentation Production				
	B.6. ICT Systems Engineering				
C. RUN	C.1. User Support				
	C.2. Change Support				
	C.3. Service Delivery				
	C.4. Problem Management				
	C.5. Systems Management				
D. ENABLE	D.1. Information Security Strategy Development				
	D.2. ICT Quality Strategy Development				
	D.3. Education and Training Provision				
	D.4. Purchasing				
	D.5. Sales Development				
	D.6. Digital Marketing				
	D.7. Data Science and Analytics				
	D.8. Contract Management				
	D.9. Personnel Development				
	D.10. Information and Knowledge Management				
	D.11. Needs Identification				
E. MANAGE	E.1. Forecast Development				
	E.2. Project and Portfolio Management				
	E.3. Risk Management				
	E.4. Relationship Management				
	E.5. Process Improvement				
	E.6. ICT Quality Management				

+ NEW: 7 Transversal Aspects (TA) relevant to any IT Professional competence performance



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